

Welcome at ticket. international

The Enterprise

ticket. international was founded in 1996. We are an owner-managed medium-sized software house with modern working conditions. We develop, distribute and install professional ticket and concession management systems for the leisure industry with a focus on museums and cinemas. Our headquarters are located in Daun. For more than 21 years, we have been working on IT projects worldwide with great success. More than 500 installations speak for themselves.

We are looking for:

Field-Engineer (m/f)

As employee in our technical team, you are representing our company on site. You install and train our branch solution on customers' premises. It is your and your colleagues' responsibility to ensure that the deployment of the systems will take place successfully from the beginning and that the employees of our customer achieve the best working result.

You reinforce our team in on-site installations. Your main duties are:

- Independent handling of customer orders on site
- Installation of our branch solution on the IT systems of our customers
- Analysis of the problem definition and efficient provision of solutions
- Customer service on site or via remote maintenance
- Close cooperation with our project and development department
- Support of our quality management team

You have the following qualifications:

- Successfully completed IT education, as for ex. IT specialist (m/f) or comparable, several years of professional experience
- Good communication skills, team oriented, independent and responsible way of working
- Ideally basic knowledge of Visual Basic.NET
- Basic knowledge of MS-SQL-Server or Oracle would be of advantage
- Good German and English and/or French language skills (spoken and written)
- Willingness to travel in Europe and abroad

We offer a variety of creative freedom in our dedicated, young team. Development and participation opportunities in our Delphin product line. Fair working conditions and a working atmosphere characterized by team spirit are on our agenda! It is important to us that our employees enjoy the work and that we maintain a harmonious relationship with our colleagues, customers and suppliers. Every employee makes targeted use of his or her strengths in order to grow with our company. This is how we are constantly expanding our market position.

Let us talk!

Please send your application together with usual relevant documents and your salary requirement to ticket. international GmbH & Co. KG, personnel department, Julius-Saxler-Strasse 11, D-54550 Daun or in digital form to: jobs@ticket-international.com

For further information about us, please visit: www.ticket-international.com